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## **EDUCATION**

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- 2005      **Doctor of Philosophy**  
*Counseling Psychology* (APA Accredited)  
Texas A&M University, College Station, Texas
- 2001      **Master of Science**  
*Counseling Psychology* (APA Accredited)  
University of Kentucky, Lexington, Kentucky
- 1999      **Bachelor of Arts**  
*Psychology*  
Eastern Illinois University, Charleston, Illinois

## **LICENSES & OTHER CERTIFICATIONS**

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- 2012      **FEMA ICS-100 Certification**  
Introduction to the Incident Command System – Higher Education
- 2007-Pres.      **Licensed Psychologist**  
Texas: License # 33322

## **PROFESSIONAL EXPERIENCE**

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- 2014-Pres.      **Assistant Vice President of Student Services**  
*Sam Houston State University*
- Fulfill all duties of Executive Director, Counseling & Health Services
  - Represent the Division of Student Services at the university level
  - Facilitate the Student Services Forum, a semi-regular meeting designed to elicit actionable student feedback about the university
  - Develop Student Affairs response plan for new College of Osteopathic Medicine
  - Develop stepped care model of service delivery for Counseling Center
- 2010-2014      **Executive Director, Counseling & Health Services**  
*Sam Houston State University*

- Fulfilled all duties of Director of the Counseling Center
- Provide administrative oversight of the Student Health Center, Services for Students with Disabilities, and Office of Health Promotions
- Coordinated strategic planning within the Counseling & Health area
- Developed an area wide assessment program focused on departmental effectiveness
- Lead efforts for resource procurement and allocation
- Coordinated a successful referendum effort to construct a new Student Health & Counseling Center
- Participated in all phases of development and construction of the Powell Student Health & Counseling Center

2008-2010      **Director, Counseling Center & Services for Students with Disabilities**  
*Sam Houston State University*

- Oversaw budget and expenditures for the Counseling Center and Services for Students with Disabilities (SSD)
- Developed departmental policy and procedure
- Coordinated and implement clinical and on-call schedules for staff
- Ensured compliance with university and center policies and procedures
- Consulted with clinical staff regarding referral issues and critical incident response
- Coordinated hiring for new clinical staff positions
- Consulted with members of the university regarding students of concern and other issues related to student mental health
- Served as a liaison between the center and other departments and divisions within the university
- Coordinated departmental response to the SACS accreditation initiative
- Oversaw activities related to the assessment of the effectiveness of center services and other relevant information
- Maintained a clinical case load and staff walk-in hours

2005-2008      **Psychologist, Counseling Center**  
*Sam Houston State University*

- Provided individual, couples, and group therapy to currently enrolled students
- Provided after-hours crisis consultation and response
- Developed and offered a variety of outreach programs and psycho-educational presentations to the university community
- Provide training for RA's and RM's on critical incident response
- Serve as clinical supervisor for masters and doctoral level graduate students receiving training at the center
- Facilitated didactic presentations during practicum training seminar

- Served on a variety of committees, including Bearkat Learning Community Advisory Board, Stonewall Kats Advisory Board, and the Alcohol Abuse Initiative
- Developed new marketing materials targeted towards underserved populations within the university
- Assigned administrative duties included the development of a diversity statement for the center, updating and maintaining the center's website, participation in activities related to SACS accreditation, development of client satisfaction and outreach effectiveness surveys, revision of intake paperwork
- Served as the administrator-on-duty in the director's absence

2004-2005      **Pre-Doctoral Internship, Counseling Center**  
*University of North Carolina at Charlotte*

- Provided individual and group therapy to the students of the University of North Carolina at Charlotte as part of an APA-accredited pre-doctoral internship
- Performed weekly intake assessments, provided a variety of outreach programs to the university community, and completed psychological and career assessments
- Lead career development and exploration workshops which utilize the Myers-Briggs and Strong Interest Inventory
- Supervised a Master's level student clinician
- Provided on-call crisis services
- Consulted with the staff psychiatrist for medication management and evaluation
- Participated in weekly training and case conference seminars, as well as biweekly conferences addressing issues related to group therapy and psychological assessment
- Served on the Faculty/Student Advisory Board for PRIDE, a student-run support and advocacy group for the GLBT student population
- Developed and administered a survey to measure student barriers to the utilization of counseling center services and used feed-back to develop new advertising materials

## **TEACHING EXPERIENCE**

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2013-2014      **Adjunct Professor, Department of Psychology & Philosophy**  
*Sam Houston State University*

- Taught PSY 6391: Practicum I, for graduate students in the Clinical Psychology program
- Supervised mock therapy sessions

2012                    **Adjunct Professor, Department of Psychology & Philosophy**  
                             ***Sam Houston State University***

- Taught PSY 533: Theory & Research in Counseling, for graduate students in the Clinical Psychology and School Psychology programs
- Surveyed philosophical, psychological, and sociological concepts fundamental to counseling and related helping professions in the public schools and mental health settings

2012, 2013,        **Visiting Assistant Professor, Department of Educational Psychology**  
2016, 2017        ***Texas A&M University***

- Taught CPSY 639: Practicum I, for doctoral students in the Counseling Psychology program.
- Supervised clinical experience in individual counseling with cases engaged in the Counseling & Assessment Clinic in Bryan, TX
- Utilized a combination of individual and group supervision with recorded sessions

## **HONORS & AWARDS**

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2016    President, Texas University and Counseling Center Directors Association

2015    The Sammy Award

## **SELECTED INSTITUTIONAL SERVICE**

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Campus Carry Implementation Committee

Students of Concern Committee

Free Speech Preparedness Committee

Staff Advisor – Gamma Sigma Kappa

Learning Community Advisory Committee

Veterans Alliance Network Committee

Student Services Assessment Committee

## **SELECTED PROFESSIONAL PRESENTATIONS**

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Gilmer, G. & Miller, A. (October, 2017). *I Heard it Through the Grapevine: Practical and Ethical Implications of Gossip in the Workplace*. AUCCCD Annual Conference.

Miller, A., Bias, J., Kan, L., Wechsler, H., Laxton, K. (November, 2015). *Campus Rape and Title IX: Ethical and Clinical Issues*. TPA Annual Conference.

Strader, S., Miller, A., Weisner, S., Gilmer, G. (October, 2013). *When the Supervisor is Gay: Unfolding Intersecting Identities in Clinical and Administrative Supervision*. AUCCCD Annual Conference.

Miller, A., Weisner, S., & Wolzen, L. (October, 2012). *To Thine Own License Be True: Supporting the Needs of GLBT Students on Conservative College Campuses*. AUCCCD Annual Conference.

Barnette, V., Miller, A., & Strader, S. (October, 2010). *Preparing and Leading Your Student Life Division Through (Re)Accreditation*. AUCCD Annual Conference.

Gilmer, G., Meek, W., Miller, A., & Pearson, S. (October, 2010). *What We've Learned So Far: Lessons From First and Second Year Directors*. AUCCCD Annual Conference.

Laughlin, P., & Miller, A. (February, 2008). *Straight Jobs, Gay Lives: Sexual Orientation and Career Decision Making*. SHSU Diversity Leadership Conference.

Miller, A. (November, 2007). *1 in 10: Meeting the Needs of GLBT College Students*. Texas Association of Collegiate Registrars and Admissions Officers.

## **PROFESSIONAL AFFILIATIONS**

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Association for University and College Counseling Center Directors (AUCCCD)  
Texas University and College Counseling Center Directors Association (TUCCDA)  
Texas Psychological Association (TPA)  
Student Affairs Administrators in Higher Education (NASPA)  
American College Personnel Association (ACPA)

## **COMMUNITY SERVICE**

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Huntsville Lions Club  
Huntsville Lions Club Board of Directors  
Huntsville Leadership Institute – Cohort 34  
Huntsville Leadership Institute Board of Directors

## **PROFESSIONAL REFERENCES**

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Sarah Hanel, M.A.	Director of Physician and Provider Relations HCA-Gulf Coast Division Conroe Regional Medical Center (936) 689-0475 sarah.hanel@hcahealthcare.com
Frank Parker	Vice President of Student Services Sam Houston State University (936) 294-1786 fparker@shsu.edu
Leah Mulligan, Ed.D.	Assistant Vice-President, Enrollment Management Sam Houston State University (936) 294-1047 lrw001@shsu.edu